**GLEBE MEDICAL PRACTIC PATIENT PARTICIPATION GROUP MEETING**

**HEALTH PROMOTION ROOM - FRIDAY 05/06/15**

**Present Dr Hadrian Ofoegbu**

**Carole Simpson**

**Alex Mcinnes**

**Jane Sommerville**

**Erma Avelino**

**Margaret Allan**

**George Murray**

**Absent Kenneth Graham**

**Fiona Clarkson (Practice Manager)**

**Apologies None**

**Minutes**

1. Dr Ofoegbu apologised for putting wrong date for this meeting on previous minutes. Apology accepted by the group
2. Previous meeting minutes were accepted. Dr Christie has now retired. Fiona Clarkson has not contacted George Murray about the Wheel chair.
3. Dr Arnott and Dr Dixon have joined the practice. The group agreed that this has been good for the practice and hope they settle in well. Dr Ofoegbu gave the group a brief background of the new GPs
4. Extended hours: This issue was brought up again by Carole Simpson. Dr Ofoegbu advised the group that the issue is still being discussed at practice level. Carole also raised issue of reducing OOH to 1 centre. Dr Ofoegbu said this is being dealt with by the Health board.

This has been discussed at a recent Practice Meeting and it was unanimously decided that we would not participate in Extended Hours at this time.

1. The Group has heard that Dr Idrees’ practice was closing down and they were concerned about numbers and how it would affect access. Dr Ofoegbu informed the group that about 150 patients had been allocated to the practice but this number may go up/down as patients have the right to register elsewhere. Dr Ofoegbu said that the surgery had the capacity to take the above number so there should be no adverse effect on patient access
2. Rota: Jane Sommerville has spoken to patients about the new rota and felt it had improved access to the practice and patients were able to see a GP within 48 hours. The triage system was also praised as it allows patients to speak to a GP easier and gave them more reassurance. The group agreed that the new rota had improved access to the practice.
3. Jane also raised concerns about the reception not keen on taking repeat prescriptions over the phone. Dr Ofoegbu said that for safety reasons and to allow patients who needed an appointment to get through to the surgery over the phone, this would not be feasible. Dr Ofoegbu mentioned that his surgery had a designated line for repeat prescription but we do not have the staff to man such a line. Jane was advised to try the Managed Repeat system.

Repeat medication can also be ordered via practice website: glebemedicalpractice.co.uk

1. Margaret Allan brought up concerns regarding the recent well publicized issue about obesity and sugar. Dr Ofoegbu said patient can make appointment to see GP/nurse if concerned re weight and they would be supplied with information and advice. Margaret was also asking if there was a recall system for routine checks for elderly patients who are not on any medication. Dr Ofoegbu advised her that she can make appointment with nurse to check BP etc if any concerns. There is no formal recall at present.

Next meeting Friday 02/10/2015 @1100hours